

Campbell Family Medicine  
Campbell Family Medicine Radiant Wellness Services



## **RETURN and REFUND POLICY**

- ✓ Supplements and other health supplies may **ONLY be returned if unopened and within 60 days from date of purchase.**
- ✓ Refunds will be issued as an **office credit or CFM121 Gift Card ONLY.**
- ✓ Product exchanges are allowed with original purchase receipt and for item of equal or lesser value.
- ✓ **Special order products will NOT be refunded or exchanged.**
- ✓ Defective products MUST be brought back to office with written explanation in patient own words in order for an office credit or refund to be issued.
- ✓ Website purchases must be handled by vendor unless pre-approved by CFM 121 Management.
- ✓ Refunds or credits for products **may NOT be used towards membership fees or fees associated with labs.**
- ✓ Shipping and or packaging fees are non refundable.
- ✓ **Test kits and specialty labs are NON-REFUNDABLE after 60 days** (even if the test has NOT been completed).